

Key training for Housing Staff **Plumbing, Wastes & Drains**

Maintaining the system of pipes, tanks, fittings, and other apparatus required for a property's water supply, heating and sanitation is an essential part of good housing management. The need to understand drainage and wastewater systems is another important facet.

Upkeep Training's "Plumbing, Wastes and Drains" course provides staff in housing and property with a full grounding in how these systems work and how to diagnose defects and plumbing problems.

This course can be taken as a stand alone course or as one of the five modules that form part of a nationally recognised qualification:

The Upkeep/ABBE Certificate in Diagnosing Defects and Ordering Repairs



Cost of No Action

Poorly maintained plumbing, waste and drainage systems can cause long-term damage from overflows and drips. Here are just a handful of the types of problems and costs associated with water-damage:

- £500-£1,000 – replacing floors
- £150 – clearing blocked drains
- £300-£500 – rendering to walls damaged by moisture
- £500-£2,000 – repairing or replacing water-damaged ceilings

Blocked drains or unseen dripping water in properties can also create damp and smells, meaning an unpleasant environment for your tenants. Getting your staff equipped with the right skills to avoid problems like this is far more effective and will save your organisation money in the long-run.



More information overleaf...



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Plumbing, Wastes & Drains

What Our Course Covers:

- How cold water systems work
- How hot water systems work
- Locating the main components of domestic plumbing systems
- Identifying key plumbing components
- Understanding common faults
- Understanding the layout and terminology of wastes and drains
- Diagnosing defects – asking the right questions
- Recommending preventative measures

By the end of the course you will be able to identify the main components of a domestic plumbing system and understand how it functions. You will also be able to use questioning techniques to identify simple defects relating to plumbing and drainage, and to suggest appropriate remedial works.

Who Should Attend?

The course is for non-technical staff working in housing or property management who take repairs requests and order works. It is also designed for non-technical staff who visit properties to check conditions. It is suitable for anyone who wants a good basic understanding of how plumbing systems work.

Why Upkeep?

Upkeep has been delivering property maintenance and management courses for over 25 years.

Over this time we have developed an in-depth understanding of the housing, property and facilities management sectors and a strong reputation for delivering quality, useful and practical training courses.

All of our tutors are experts in the specific courses they deliver for Upkeep - some also still work in the sector - ensuring that the content we deliver and examples we use are always relevant and totally up to date.