

Essential training for housing staff in **Domestic Electrical & Heating Installations**

We will teach you how to identify the main components of domestic electrical installations. Candidates will learn how to diagnose simple electrical defects, carry out basic safety checks and recognise the main types of domestic heating systems and their controls and components.

After taking this course, you will understand the key terminology used and learn about the common problems that occur and their fixes. It will give you a solid foundation of electrical systems with the knowledge and insight you require to better serve your customers.

This course can be taken as a stand alone course or as one of the five modules that form part of a nationally recognised qualification:

The Upkeep/ABBE Certificate in Diagnosing Defects and Ordering Repairs



Who Should Attend?

Our course is designed for non-technical staff who require an understanding of heating systems and basic electrics in order to complete repairs orders, including housing officers, customer service officers, admin staff, receptionists, etc, or non-technical staff who visit tenants and carry out inspections.



More information overleaf...



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What Our Course Covers:

- The layout of electrical and ring circuits
- Electrical safety
- Safety checks of existing installations
- Cabling, switches and sockets
- The function of fuses and circuit breakers
- How central heating systems work
- Identifying the main components
- Common defects in central heating systems

Why Upkeep?

Upkeep has been delivering property maintenance and management courses for over 25 years.

Over this time we have developed an in-depth understanding of the housing, property and facilities management sectors and a strong reputation for delivering quality, useful and practical training courses.

All of our tutors are experts in the specific courses they deliver for Upkeep - some also still work in the sector - ensuring that the content we deliver and examples we use are always relevant and totally up to date.

If you can't make it to our training venues, we can come to you with a bespoke training package tailored to meet your needs and those of your organisation – contact us for more details.



This course can be taken as a stand alone or part of our Upkeep/ABBE Certificate in Diagnosing Defects and Ordering Repairs; a nationally recognised qualification.